

# **Obsolete Versions of the CIA Program are Not Supported**

## **Customer Information, Accounting, Work Orders, Maps, Graphs and Inventory Control for Irrigation Professionals**

*(Commonly known as “CIA” or “the CIA Program”)*

### **1. Reason:**

Due to bug fixes, security patches and new enhancements to the CIA Program and to the Microsoft Windows 11 Home (and Pro) build 25H2 operating system, only the current-year version of the CIA Program (CIA version 2026) is now supported.

### **2. Definition of Obsolete Versions:**

All prior-year versions of the CIA Program (CIA version 1990 through CIA version 2025) are **obsolete versions**. **Obsolete versions** are no longer supported in any way, shape or form.

### **3. Risk:**

**Obsolete versions** may or may not work, now or in the future, in your current computer environment. If you choose to run an **obsolete version**, you’re doing so completely at your own risk.

### **4. Additional Risks:**

License Files for **obsolete versions** can no longer be issued because **obsolete versions** are no longer supported. And since the CIA Program requires a valid, machine-specific License File to run on a given computer, **obsolete versions** of the CIA Program cannot be installed on any new, repaired or replacement computers.

### **5. Solution:**

If you own an **obsolete version**, you can update to the current-year, fully-supported, CIA version 2026 for 15% of your original purchase price multiplied by the number of years of updates you’re missing because updates are cumulative. In some cases, it may be cheaper for you to buy CIA version 2026 brand new for \$5,995 Single-User or \$11,995 Multi-User.

**Always have a current backup of your mission-critical Customer Information & Accounting (CIA) database – and whatever else on the computer is important to you – because anything bad can happen to a computer at any time.**